These Standard Terms and Conditions for Participating Customers and the Customer Participation Agreement (collectively, the "Agreement") are made and entered into by and between CLEAResult Consulting Inc., a Texas corporation and/or an affiliate thereof ("CLEAResult"), and Customer for the purpose of evaluating Electric Vehicle Supply Equipment ("EVSE") opportunities under the Electric Vehicle Technical Assistance Program (the "Program") funded by Alameda Municipal Power ("Sponsor"). CLEAResult may hire third party contractors to provide services under this Agreement (the "Contractor"). CLEAResult and Customer may be referred to in this Agreement individually as a "Party" and collectively as the "Parties." The Parties acknowledge and agree that Sponsor and Contractor are third party beneficiaries of this Agreement. In consideration of the mutual covenants and agreements set forth below, the adequacy and sufficiency of which are hereby acknowledged, the Parties hereby agree as follows:

- <u>ACCESS AND PARTICIPATION</u>. Customer agrees to support CLEAResult and Contractor and assign a representative to facilitate services provided under this Agreement. Customer acknowledges its intent to install EVSE on its property. Customer agrees to allow CLEAResult and Contractor to access its property and facilities, energy use data (including allowing Sponsor to share this information with CLEAResult and Contractor), and cost information for the purposes of implementing this Agreement. If Customer is a tenant, property manager, or agent of the property owner, Customer represents that by signing this document they have obtained the property owner's permission to install EVSE under this Agreement. Customer agrees not to use the name or identifying characteristics of Sponsor, CLEAResult or Contractor for any advertising, sales promotion, or other publicity of any kind. Customer understands that Sponsor may modify or terminate the Program at any time and without prior notice, and that such modification or termination may affect this Agreement.
- 2. <u>ELIGIBILITY</u>. Sponsor determines eligibility of Customers for participation in the Program at its sole discretion. CLEAResult may request that Customer provide verification of eligibility requirements at any time during the Program period.
- <u>CONFIDENTIALITY</u>. CLEAResult shall keep Customer information confidential. Only Contractor and Sponsor shall be granted access to Customer data as needed or required. CLEAResult will not use the name or identifying characteristics of Customer in advertising sales promotion or other publicity without Customer's written approval.
- 4. <u>NO WARRANTY</u>. CLEARESULT AND SPONSOR MAKE NO REPRESENTATIONS OR WARRANTIES, AND ASSUME NO LIABILITY WITH RESPECT TO QUALITY, SAFETY, PERFORMANCE, OR OTHER ASPECT OF ANY EVSE INSTALLED PURSUANT TO THIS AGREEMENT AND EXPRESSLY DISCLAIM ANY SUCH REPRESENTATION, WARRANTY OR LIABILITY, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NONINFRINGEMENT. NOTHING IN THIS AGREEMENT SHALL BE CONSTRUED TO CREATE ANY DUTY TO, ANY STANDARD OF CARE WITH REFERENCE TO, OR ANY LIABILITY TO ANY THIRD PARTY. NEITHER THE SPONSOR NOR CLEARESULT SHALL BE RESPONSIBLE FOR COSTS OR CORRECTIONS OF CONDITIONS ALREADY EXISTING IN THE FACILITIES INSPECTED WHICH FAIL TO COMPLY WITH APPLICABLE LAWS AND REGULATIONS.
- 5. <u>INDEMNIFICATION: LIMIT ON LIABILITY</u>. TO THE EXTENT ALLOWED BY LAW, CUSTOMER AGREES TO INDEMNIFY AND HOLD HARMLESS THE SPONSOR AND CLEARESULT AGAINST ALL LOSS, DAMAGES, COSTS AND LIABILITY ARISING FROM ANY CLAIMS RELATED TO ANY PRODUCTS INSTALLED OR SERVICES PERFORMED DURING THE INSTALLATION OR MAINTENANCE OF EVSE. NEITHER SPONSOR NOR CLEARESULT SHALL BE LIABLE TO CUSTOMER, AND CUSTOMER SHALL NOT BE LIABLE TO SPONSOR OR CLEARESULT, FOR ANY INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES RELATED TO THIS AGREEMENT.
- 6. <u>MISCELLANEOUS</u>. This Agreement shall be governed by and construed under the laws of the State of California, without regard to conflict of law rules. The parties agree that all actions, disputes, claims and controversies arising out of or relating to this Agreement or the work performed hereunder will be subject to binding arbitration administered in the county where the Customer is located by the American Arbitration Association under its Commercial Arbitration Rules and judgment on the award may be entered in any court having jurisdiction. Customer shall not assign, delegate or subcontract this Agreement or its duties thereunder, in whole or in part, voluntarily or involuntarily (including a transfer to a receiver or bankruptcy estate) without the prior written permission of CLEAResult. CLEAResult may assign its rights and delegate its duties under this Agreement to any third party at any time without Customer's consent. If any provision of this Agreement is invalid or unenforceable in any jurisdiction, the other provisions in this Agreement. The invalidity or unenforceability of any provision of this Agreement in any jurisdiction shall not affect the validity or enforceability of any such provision in any other jurisdiction. The failure of either Party to enforce strict performance by the other of any provision of this Agreement, shall not be construed as a waiver of such Party's right to enforce strict performance in the same or any other instance. Sections 1 and 4 through 7 shall survive the term of this Agreement.

CLEAResult[®]

STANDARD TERMS AND CONDITIONS FOR PARTICIPATING CUSTOMERS

I have read and understood the Customer Participation Agreement and the attached Standard Terms and Conditions for Participating Customers and certify that the information I have provided is true and correct. [Customer type name and Electronic Signature or "Accept"]